

Welcome to Best Trash Residents of Hunter's Ridge Village

Effective July 1st Best Trash will be your new trash and recycle collection provider

Trash collection days are changing to Wednesday and Saturday, recycle collection will be Wednesday.

Please have trash out to the CURB by 7:00 a.m. each collection day. Trash may be placed in containers (30-50 gallons) or bags (not exceeding 40 pounds). Best Trash will provide one 18 gallon recycle bin to each resident

BILLING INFORMATION:

If you do not wish to use our services, you must contact us to close the account. Failure to pay the statement does not cancel your services, the account will continue to be billed unless otherwise notified. We accept check payments online and through emailed invoicing. Please note, we are trying to go paperless so please review the payment options before sending a paper check to us. If you mail a check, please allow 15 business days for us to receive the check.

PAYMENT OPTIONS:

1. Sign up for auto bill pay, its free and convenient. Simply call or email customerservice@besttrashtexas.com our office to request an auto bill pay authorization form.
2. Email invoicing- please contact our office at customerservice@besttrashtexas.com to request an emailed invoice, where you can pay directly from the email using a check, credit or debit card. Best trash uses the service address as your account #. Please include the service address on your email request.
3. There is a \$5.00 fee to make a one-time payment online and by phone.

TRASH/RECYCLE COLLECTION: On each regularly scheduled collection day, Best Trash will collect residential garbage located at the curbside in resident provided cans (30-50 gallons), and/or bags or boxes (no greater than 40 pounds). Please place garbage adjacent to the curb by 7:00 a.m. on each collection day (Wednesday and Saturday).

Items excluded from normal collection are dirt, rocks, bricks, tile, concrete, tires, batteries, motor oil, cooking oil, waste generated by a private contractor or any materials or items deemed hazardous materials. Best Trash will leave a yellow tag explaining the reason for any non-collected item(s).

Please do not dispose of gasoline, motor oil, paints, cooking oil, or any other liquid items in a container that is not visible to Best Trash personnel. If such items result in spillages that cause a stain, Best Trash is not responsible for the cleanup.

Trees, shrubs, brush trimmings and fencing (no greater than 4 feet long, no branch exceeding 4 inches in diameter, bundled and tied in bunches of no more than 40 pounds) may be placed to the curb on both collection days by 7:00 a.m. for collection. The bundling is required to allow quick pickup and size limitations are required to avoid damaging the equipment in the compaction process. Yard waste (grass clippings, leaves, weeds, etc.) must be contained in bags (no greater than 40 pounds) and placed to the curb next to the trash can on both collection days by 7:00 a.m. for collection. Items such as appliances, furniture, mattresses and carpet (up to 1 room, less than four feet wide/bundled and tied/ not exceeding 40 pounds per bundle), will be collected on both collection days. By Federal Law, refrigerators, freezers, and any other items containing Freon must be inspected and drained of Freon by a licensed AC/Cooling Technician, and have an accompanying bill/receipt to validate such service was performed.

An enhanced feature of Best Trash is our special pick-up service for items excluded by the contract. If notified in advance, Best Trash will meet with you prior to your collection day to determine a price to haul away non-contract items. If you do not notify Best Trash of such a special pick-up before your scheduled collection day, we will leave a notice for you to contact Best Trash during office hours to determine a price and arrange a time for the special collection.

Best Trash takes great pride in recycling. Ensuring the best recycle program for our customers takes time and effort by both parties. Please remove caps, liquids and food products from containers. Please only use the recycle bins for recyclable materials, not as an extra trash container. Best Trash will collect **all paper products (including cardboard), plastics 1-7, aluminum and tin cans and all colors of glass** that are placed within the provided recycling container. To conserve space in your recycle bin, please flatten all boxes and condense all plastic containers. If items exceed container capacity, please place them adjacent to the bin labeled "RECYCLE" in containers, bags, boxes or bins up to 40 gallons in size.

Best Trash will provide each current resident with one 18 gallon recycling bin. Best Trash will replace any bins that are defective or otherwise become unusable due to normal wear and tear. Lost or stolen bins can be replaced at \$11.00 each by calling Best Trash. 281-313-2378

Holidays: If your garbage collection day falls on a holiday (New Year's Day, Memorial Day, July 4th/Independence Day, Labor Day, Thanksgiving Day, and Christmas Day), the **collection will be made on the next regularly scheduled collection day.**

BEST TRASH* 281-313-2378* email: customerservice@besttrashtexas.com * Website: www.best-trash.com